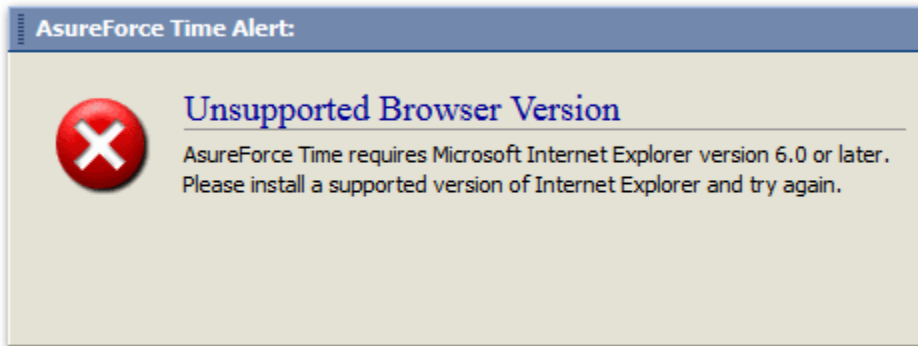# How to Fix DFInTime Browser Compatibility

If you receive this error when trying to logon to the DFInTime website while using the Internet Explorer browser you need to enable compatibility view.


Note: This website will only work while using Internet Explorer. How do I know if I'm using Internet Explorer? If you see Internet Explorer when clicking help from the menu bar you are using Internet Explorer.
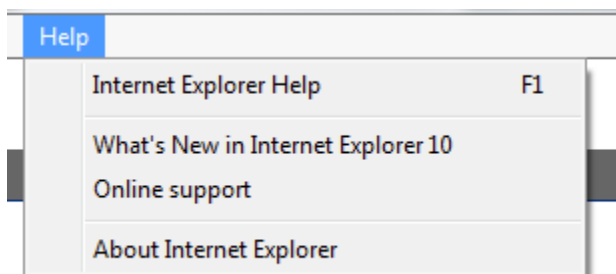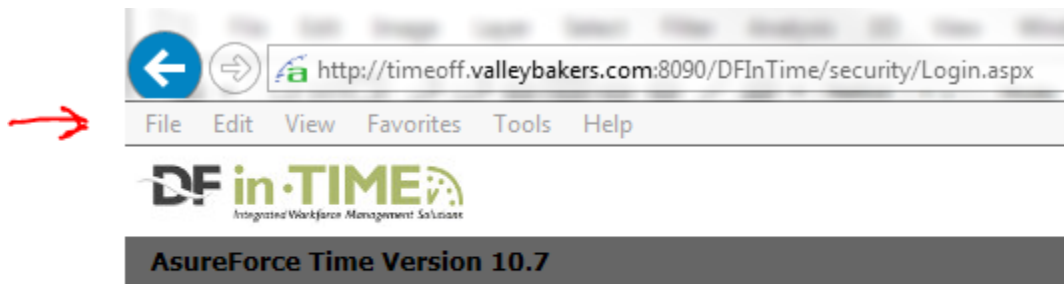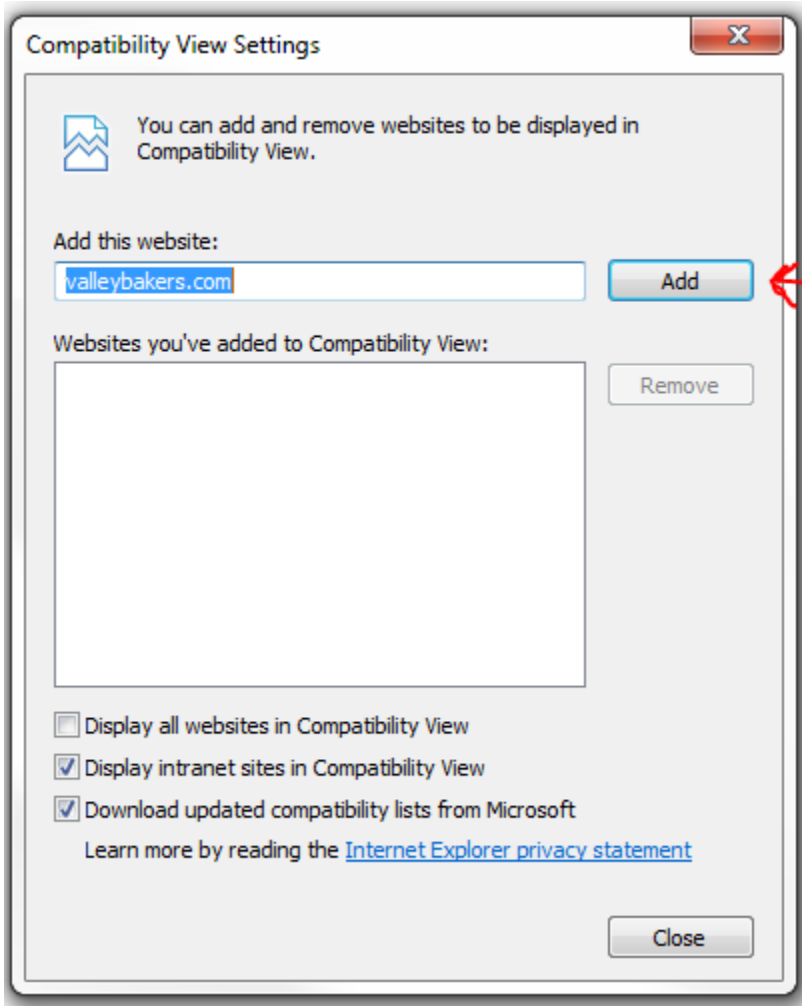
Don't have a menu bar at the top of your internet browser? Right click the top of the browser window (the space above the address bar) and select **menu bar** to enable it.
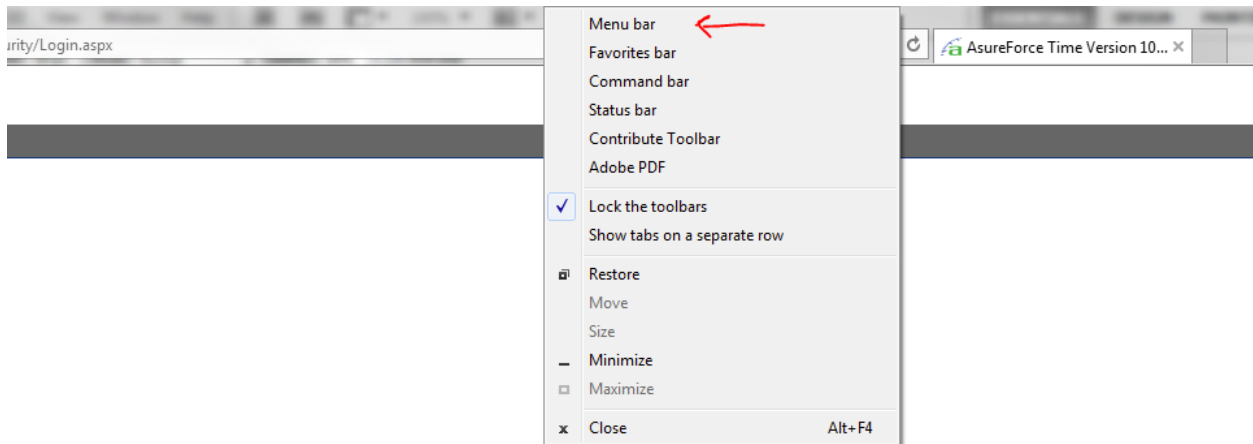
Now go to **Tools** and select **Compatibility View settings.**
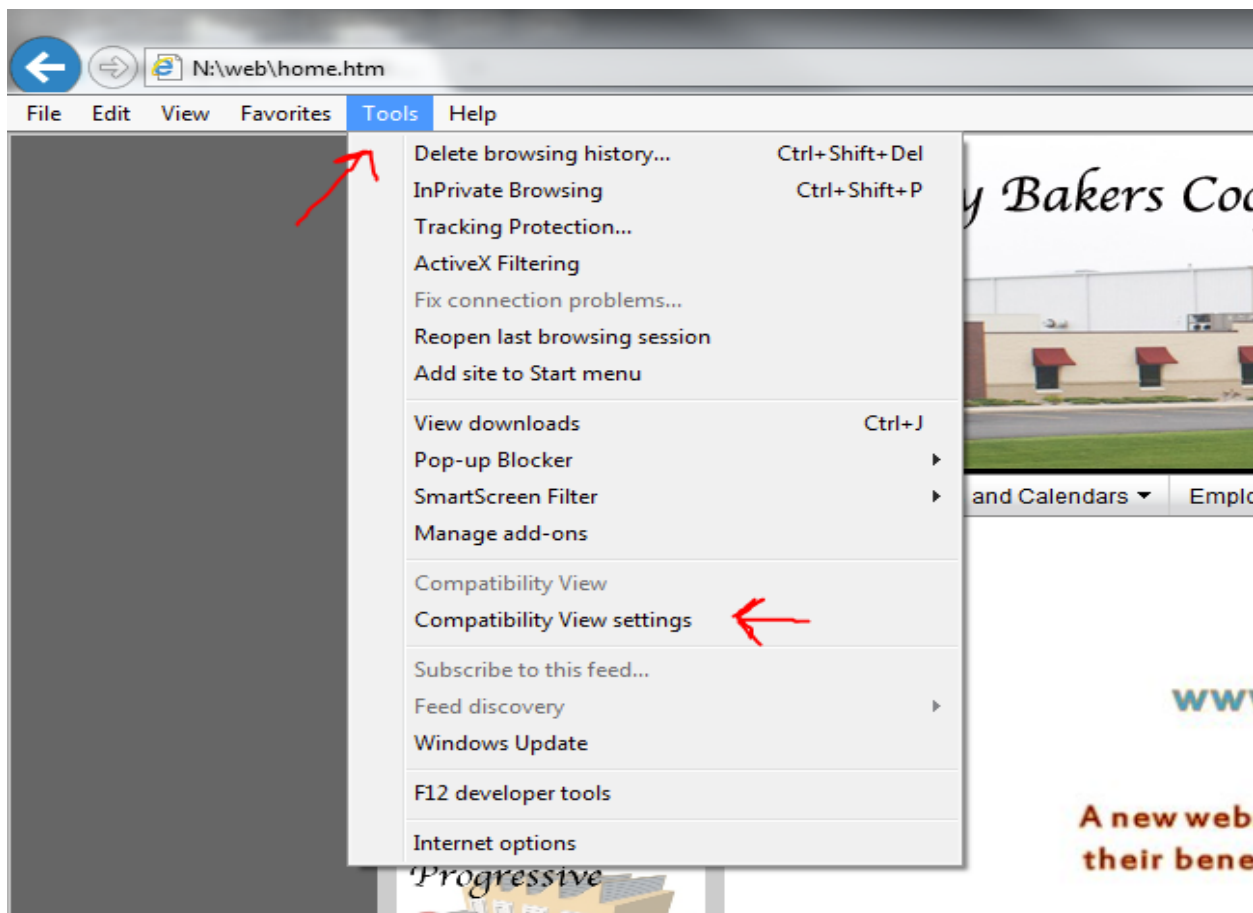
Now simply click **Add** and the website will be added to the box below. You must be on the page you are trying to enable for this to work. Click close and you are now using compatibility view for this website. You may have to reload the page to get the logon to correctly display.

You should see this now.